

Pharmacy: Delivering a Healthier Wales



Summary guide



#PharmacyHealthierWales

Our Vision for the Future

By 2030, pharmacy services will be designed around patient needs.

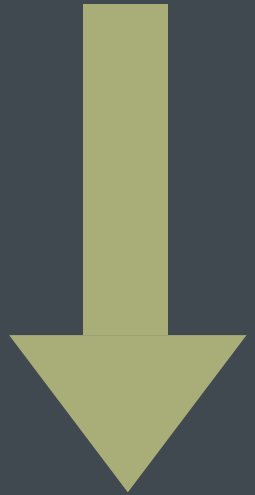
- Care will be delivered in local communities with pharmacy teams integrated with other services to improve the health and wellbeing of the population.
- Together, pharmacy teams will improve patient knowledge and use of their medicines, through co-production.
- Pharmacists will focus on optimising therapeutic outcomes using tools that include prescribing.
- Pharmacy technicians will improve management and use of medicines.
- Pharmacy services will support and drive innovation and equitable access to new medicines and related technologies, providing seamless care for the citizens of Wales.



“ Patients and pharmacy teams working together to improve outcomes, reduce harm and increase value from medicine use ”



NOW



Community

Primary Care

Hospital



SELF CARE

2030

Themes

Enhancing patient experience

Developing the pharmacy workforce

Principles

We will increase access to pharmacy expertise and services to drive safety and quality of medicines use

We will continue to develop leadership in medicines use and services across Wales

We will ensure medicines are supplied through pharmacy in a way that meets the changing needs of citizens, whilst increasing access to regular advice and expertise

We will ensure that people with the greatest needs have increased access to care from the pharmacy team

We will create quality training sites across Wales providing pre and post-registration placements for pharmacy professionals

We will streamline patient pathways to ensure timely access to care through direct referral between pharmacy and appropriate health, social care and third sector services

We will implement clear development pathways for pharmacists and pharmacy technicians from pre-foundation training through to advanced practice

We will increase the focus on health, wellbeing & prevention with all pharmacies becoming health & wellbeing hubs, collaboratively working with the MDT within the primary care cluster

2030 Goals

Patients do not experience avoidable harm from medicines. There will be an independent prescriber in every community pharmacy and an increased focus on prevention and early detection of illness

The pharmacy workforce have the skills necessary to lead innovation in medical therapies. Education and training is embedded within multi-sectoral training sites and with multidisciplinary input

2022 Goals

Community pharmacy teams will be the first point of contact for common ailments

All patient facing pharmacists in the managed sector will be actively prescribing

Network of funded training academies

Foundation programme embedded for all pharmacy professionals

30% of community pharmacies with an independent prescriber providing services

Pharmacy teams leading meds discharge from hospital with ongoing support from community pharmacist

Consultant pharmacist roles in all sectors including community

Embedding structures that foster leadership

All pharmacy team members will be Dementia Friends

TO 2030

Seamless pharmaceutical care

Harnessing innovation and technology

We will support mobilisation of the workforce to embed greater collaboration across all sectors including social care to improve safety and patient experience.

We will completely digitise medicines prescribing and associated processes to increase efficiency and safety across all sectors.

We will shift the focus of hospital teams to respond to changes in the delivery of care and transform access to medicines.

We will use advances in technology to help people get the best health and medicines outcomes.

We will ensure the development of the roles of specialised pharmacists and pharmacy technicians leading on centralised all Wales Medicine Services.

We will develop pharmacy teams that will support the safe introduction and positive patient outcomes from new medicines, precision and personalised therapies.

Pharmacy will manage all medicines as the experts in therapeutics, medicines usage and optimisation. Community Pharmacy contracts will compliment other professional group contracts for the benefit of their cluster population.

Patients central electronic medical records are accessed and updated by practitioners involved in their care, including the pharmacy team. Supply of medicines is automated and supported by Artificial Intelligence

Pharmacy services formally integrated into cluster networks

New community pharmacy contract increases focus on meds optimisation, health & wellbeing

Central electronic patient health record

E- medicines management systems, integrated across all sectors

Transform meds access across secondary care to improve quality, sustainability and value

Consultations facilitated by telehealth

Read the full vision:

rpharms.com/pharmacyhealthierwales

This report is the culmination of many months of significant discussion, engagement and effort of members of the Welsh Pharmaceutical Committee and of the Royal Pharmaceutical Society's Welsh Directorate, without whose help it could not have been produced.

The Welsh Pharmaceutical Committee is the statutory advisory committee that advises the Welsh Government on matters relating to pharmacy and the pharmaceutical profession.

The Royal Pharmaceutical Society is the professional leadership body for pharmacists and pharmacy. Our mission is to put pharmacy at the forefront of healthcare.

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Unit 2 Ash Tree Court, Woodsy Close
Cardiff Gate Business Park, Pontprennau
02920 730310

 RPSWales

 @RPS_Wales

rpharms.com